W1Health

Room 503/5th Floor, Linen Hall, 162-168 Regent Street, London, W1B 5TF

CHAPERONE POLICY

It is sometimes necessary during an appointment to move around or remove surface layers of clothing to assist in treatment and establish a clear and thorough diagnosis.

If this is something that potentially makes you feel uncomfortable, please feel free to bring a chaperone along e.g. a friend or family member. Please note, they must be over the age of 16.

Shorts and gowns are available in the treatment room should you wish to borrow them.

IT IS ESSENTIAL A CHAPERONE IS IN ATTENDANCE WHEN:

- The patient is under the age of 16.
- Patient is not wearing any underwear.

WHEN DO THERPISTS OFFER A CHAPERONE?

- If for any reason a therapist's professional body requires them to do so.

HOW DO WE AS PRACTITIONERS HELP YOU MAKE AN INFORMED DECISION AS TO WHETHER YOU WOULD LIKE A CHAPERONE?

- When you book in, you should receive an email that informs you about bringing a chaperone should you wish.
- The practitioners website has information about what to expect from the session, how to best prepare, including the option to have a chaperone present.

WHAT HAPPENS IF THE CHAPERONE IS UNABLE TO ATTEND?

- In the unfortunate event of your chaperone failing to attend, you may choose to proceed with the session without them present, or if you prefer you can rebook.
- If you choose to rebook due to failure of your chaperone to arrive you will be charged the full cost of the treatment, as it is less than 24hrs notice (please see email sent prior to arrival which contains information as to policy).
- If another therapist is available, you can choose to see them instead if they are able to accommodate you at the time of your arrival